From: Amir Darvish <Amir.Darvish@haringey.gov.uk>
Sent: 25 September 2022 18:41
To: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>; Charlene Thorneycroft
<Charlene.Thorneycroft@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Cc: Licensing <Licensing.Licensing@haringey.gov.uk>; Jennifer Barrett
<Jennifer.Barrett@Haringey.gov.uk>
Subject: RE: Rakkas

Festus

We visited RAKKAS on Fri 23rd, approximately at 11:10 pm. The door supervisor tried to prevent my entry although I managed to get through the sliding door which he was trying to keep closed.

I went to the back area the restaurant; the retractable roof was fully closed and the restaurant was full to its capacity. The majority of the tables had Shishas on the side and I witnessed the customer smoking the shisha.

Yours sincerely,

Amir DARVISH Noise & Nuisance Officer Neighbourhoods & Environments

Amir.darvish@haringey.gov.uk T. 020 8489 4618 M. 07967 442 446

From: Festus Akinboyewa <<u>Festus.Akinboyewa@haringey.gov.uk</u>>
Sent: 23 September 2022 17:38
To: Amir Darvish <<u>Amir.Darvish@haringey.gov.uk</u>>; Charlene Thorneycroft
<<u>Charlene.Thorneycroft@haringey.gov.uk</u>>; Jennifer Barrett <<u>Jennifer.Barrett@Haringey.gov.uk</u>>
Subject: Rakkas

Dear friends,

Can you please visit Rakkas over the weekend to inspect the Shisha area at the back of the premises?

The Shisha area should not be operating after 21.00 pm. We are due to report back to Eubert by the 2nd of October and I'm not on nights until 6th October.

Kind regards, Festus

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From: Festus Akinboyewa <Festus.Akinboyewa@haringey.gov.uk>
Sent: 26 September 2022 09:49
To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>; Daliah Barrett
<Daliah.Barrett@haringey.gov.uk>; Licensing <Licensing.Licensing@haringey.gov.uk>;
ASB.Enforcement@haringey.gov.uk
Subject: FW: Rakkas

fyi

From: Amir Darvish <<u>Amir.Darvish@haringey.gov.uk</u>>
Sent: 25 September 2022 18:41
To: Festus Akinboyewa <<u>Festus.Akinboyewa@haringey.gov.uk</u>>; Charlene Thorneycroft
<<u>Charlene.Thorneycroft@haringey.gov.uk</u>>; Jennifer Barrett <<u>Jennifer.Barrett@Haringey.gov.uk</u>>
Cc: Licensing <<u>Licensing.Licensing@haringey.gov.uk</u>>; Jennifer Barrett
<<u>Jennifer.Barrett@Haringey.gov.uk</u>>
Subject: RE: Rakkas

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Amir.darvish@haringey.gov.uk T. 020 8489 4618 M. 07967 442 446

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Sent: 23 September 2022 17:38
To: Amir Darvish <<u>Amir.Darvish@haringey.gov.uk</u>>; Charlene Thorneycroft
<<u>Charlene.Thorneycroft@haringey.gov.uk</u>>; Jennifer Barrett <<u>Jennifer.Barrett@Haringey.gov.uk</u>>
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From: Jennifer Barrett <<u>Jennifer.Barrett@Haringey.gov.uk</u>>
Sent: 19 October 2022 16:23
To: Licensing <<u>Licensing.Licensing@haringey.gov.uk</u>>
Subject: FW: Rakkas: Site visit yesterday

FYI

From: Jennifer Barrett
Sent: 14 October 2022 18:18
To: Garip Toprak <
Cc: Festus Akinboyewa <<u>Festus.Akinboyewa@haringey.gov.uk</u>>
Subject: Rakkas: Site visit yesterday

Dear Garip and Hassan Rakkas:Site visit yesterday (09:00 to 10:10am)

Further to our meeting yesterday here is a summary of our discussion. You said:

1. the rear shisha area is part of the licensable area (as outlined in red on the plan in your licence) but shisha is not a licensable activity. You believe you are complying with licence since no licensable activities are undertaken there after 9pm (no drinking, sale of alcohol, dancing).

We talked you through the licence conditions (and that in Annexe 2 of your licence which specifies the area must be cleared by 9pm). We explained to you that this condition serves to prevent public nuisance and reiterated our advice to you. We suggested that you consider how you want to use the premises and consider applying for a variation if you wish to operate your premises differently to ensure you are operating lawfully. You were also advised to seek professional advice (from your barrister/ agent) about your plans and get advice about the same from the Licensing Authority as early as possible.

Until that is done YOU MUST not use the area after 9pm

2. the license was unclear about the use of 'outside' and 'external' areas

We discussed the 'outside' area referred to in the licence – the rear area that you currently use for shisha. This should not be confused with the outside / smoking area described in condition 2 which refers specifically to measures for smokers- you should assume this means cigarette/ tobacco smoking. Consideration of shisha smoking is not included in the licence.

3. some interactions with neighbours were unhelpful/ you were unfairly targeted(you described an incident with a black vehicle a resident flagged as a problem but was not associated with your premises)

We noted your concerns. Provided advice about how we investigate complaints and our legal duties to address complaints made. We included advice about how we deal with suspected malicious complaints.

4. you were concerned about the number of visits made by the council and described a recent visit where you said an officer pushed their way into the restaurant and was running about. You said this was a particular concern from a safety viewpoint as well as how this would look to your customers.

We explained to you we have visited you in response to complaints made about public or other nuisance. Residents have in the past months logged complaints about noise from patrons leaving and entering your premises, noise from people talking in the rear area, smoke or odour from your kitchen extract and use of the area outside the hours specified in the licence. We have observed breaches of the license previously and advised you at the time we visited or in writing thereafter. We continue to receive complaints about the sue of your rear area and have evidence that you have recently used this in Breach of the Health Act (permitting smoking in a closed environment rather that a structure that is 50% open).we are currently seeking legal advice about formal enforcement in respect of this offence.

We will continue to visit as often as is required until we are certain the issues we raise with you have been addressed.

We have noted the specific concern you raised regarding a recent visit. We await the CCTV footage you said will also evidence this. I will make further enquiries and update once this has been done.

5. you have met with the technician responsible for providing the CCTV footage we requested and expect that to be provided within a week. **Noted.**

You are reminded that you must adhere to all conditions in the licence. If you are not able to do this, you are required to formally request a change your licence. You must not use the rear area after 9pm. We will continue to monitor your compliance with this as further visits to your premises, affected residents and the local area to verify your compliance with the licence. You risk enforcement action (for a breach of the licence) being taken against you if you do not.

I hope the above is clear but do not hesitate to contact us if you have additional questions.

Yours sincerely

Jennifer Barrett

Noise and Nuisance Manager Environment & Neighbourhoods

M 07989 223 970

jennifer.barrett@haringey.gov.uk www.haringey.gov.uk



For the latest updates on the Coronavirus visit www.haringey.gov.uk/news-and-

events/haringey-coronavirus-covid-19-updates

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-----Original Message-----From: Jennifer Barrett Sent: 05 October 2022 17:48 To: Garip Toprak < Cc: Festus Akinboyewa <<u>Festus.Akinboyewa@haringey.gov.uk</u>> Subject: RE: Rakkas

Thanks and noted Garip

Yours sincerely

Jennifer Barrett

Noise and Nuisance Manager Environment & Neighbourhoods

M 07989 223 970

jennifer.barrett@haringey.gov.uk www.haringey.gov.uk

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-----Original Message-----From: Garip Toprak < Sent: 05 October 2022 17:47 To: Jennifer Barrett < Jennifer.Barrett@Haringey.gov.uk> Subject: Re: Rakkas

As spoken over the phone and confirmed

Thursday 13th - 9am at Rakkas

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Regards > On 5 Oct 2022, at 17:33, Jennifer Barrett < Jennifer.Barrett@haringey.gov.uk> wrote: > Hello Garip > I have meetings for most of the day but can meet at 12.30- 1.30pm or 3.15 - 4pm if you are able to come to the council offices in Wood Green? > Festus will also be in attendance and I have copied him into this too. > Yours sincerely > Jennifer Barrett > Noise and Nuisance Manager > Environment & Neighbourhoods > M 07989 223 970 > jennifer.barrett@haringey.gov.uk > www.haringey.gov.uk > For the latest updates on the Coronavirus visit > www.haringey.gov.uk/news-and-events/haringey-coronavirus-covid-19-upda > tes If you need to report something please log it here: Report It or > use our Online Service: Contact Frontline Why wait when you can do it online? > 1st Floor, River Park House

> 225 High Road, > London, > N22 8HQ > twitter@haringeycouncil > facebook.com/haringeycouncil > Please consider the environment before printing this email > > > > > ----- Original Message-----> From: Garip Toprak < > Sent: 05 October 2022 17:27 > To: Jennifer Barrett < Jennifer.Barrett@Haringey.gov.uk> > Subject: Re: Rakkas > > Hi, > > Thursday 13th shall we say 2 o'clock? > >> >> On 5 Oct 2022, at 15:44, Jennifer Barrett <Jennifer.Barrett@haringey.gov.uk> wrote: >> >> Hello Garip >> >> When would you like to meet? >> Next Thursday or Friday would be preferable >> >> >> Yours sincerely >> >> >> Jennifer Barrett >> >> Noise and Nuisance Manager >> Environment & Neighbourhoods >> >> M 07989 223 970 >> >> jennifer.barrett@haringey.gov.uk >> www.haringey.gov.uk >> >> >> For the latest updates on the Coronavirus visit >> www.haringey.gov.uk/news-and-events/haringey-coronavirus-covid-19-upd >> a tes If you need to report something please log it here: Report It >> or use our Online Service: Contact Frontline Why wait when you can do >> it online? >> >> 1st Floor, River Park House >> 225 High Road,

>> London, >> N22 8HQ >> twitter@haringeycouncil >> facebook.com/haringeycouncil >> Please consider the environment before printing this email >> >> >> >> >> -----Original Message----->> From: Garip Toprak < >> Sent: 03 October 2022 20:21 >> To: Jennifer Barrett < Jennifer.Barrett@Haringey.gov.uk> >> Subject: Rakkas >> >> Dear Jennifer, >> >> I would like to discuss matters with you in regards to Rakkas, can you arrange a meeting or send me your phone number to contact you. >> >>

>> Regards

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